

THE BOOTH MUSEUM

Frequently Asked Questions

Q: What steps are you taking to keep guests safe?

A. Booth is taking safety precautions to keep members, guests and staff safe. Guests with COVID-19 symptoms or who are sick will not be permitted to enter. Guests are expected to follow health guidelines and practice social distancing. Hand sanitizing stations have been placed throughout the facility. Frequently touched areas such as elevator buttons, stair rails and door handles are cleaned regularly. All staff will be required to wear a mask and all guests are strongly encouraged to wear a mask. We have installed plexiglass sneeze guards at all cash register locations.

Q: Do I have to make a reservation in advance?

A. No, it is not required but is an option. Advance online tickets may be purchased online at www.boothmuseum.org. Click on the In Person Visit tab and look for “Get Tickets Here”.

Q: How long can I stay during my visit?

A. There is no time limit on the length of your stay. The average visit lasts 2-3 hours.

Q: Can tickets be scanned from my phone or do I need to print them?

A. Tickets can be directly scanned from your cell phone or you may print your tickets.

Q: Can I purchase a membership or convert my tickets to a membership during my visit?

A. Yes. We would be happy to refund your admission when you purchase a membership prior to or on the day of your visit.

Q: Do members have to reserve in advance?

A. No, it is not required for Members to reserve in advance but it is an option. Please visit our website at www.boothmuseum.org. Click on the In Person Visit tab and look for “Get Tickets Here”.

Q: How do I register for my member account?

A. Members may reserve tickets in advance online. You must first register your account to receive your discount. Members are allotted the correct number of complimentary tickets based on current membership level. Please present digital membership card or valid ID at check-in.

Q: Will you be accepting group reservations?

A. Yes, Group reservations are now being scheduled. Please email Tiffany Hughes at tiffanyh@boothmuseum.org to schedule a tour. Private group tours must be scheduled no less than two weeks in advance, are limited to groups of 30 people and are subject to docent availability. The Daily Highlight Tour is available every day at 1:30 pm and is limited to fifteen people on a first-come first-served basis and lasts approximately 60 minutes. The Outdoor Sculpture Tour is offered every Tuesday through Saturday at 11:15 am and lasts approximately 45 minutes. Both tours are included in regular admission to the Museum. At this time, masks are required during the tours.

Q: Are face coverings required?

A. Booth strongly encourages all guests to wear a mask during their visit. Museum staff will be wearing masks.