

THE BOOTH MUSEUM

For the Love of Art 2021 Silent Auction FAQs

Silent/Timed Auction on Hindman Auctions

1. How do I bid on the Booth silent auction?

- Create a Hindman account at hindmanauctions.com.
- Click the "Sign In" button in the top right-hand corner.
- Go to the bottom of the pop-up where it notes "Not already a member?" and click "Sign Up".
- Fill in your name and e-mail, create a password, and agree to the terms.
- You will then receive a confirmation e-mail to activate your Hindman account.

Once you have activated your Hindman account you can bid beginning Monday, February 8.

- Go to hindmanauctions.com and select "Sign In" in the top right hand corner.
- Enter your email address and password.
- Upon successful login, select the "Buy" tab at the top left hand corner of the page and click "Auction Schedule".
- Locate the Booth auction running Feb. 8 – 22 and click on it.
- Click "Register to Bid." If you are a first time bidder, you will be prompted for additional information including a credit card number to verify you are a real bidder. If you win an item your card WILL NOT be charged. You will be contacted by the Museum for payment and to discuss pickup and shipping options.
- Select the lot or lots you wish to bid on and submit the highest amount you would want to pay. If you have just registered, it may tell you your bid will be entered after your registration is approved.
- Once submitted, you will receive an email notification confirming your registration approval and confirming your bid(s).
- The system will automatically bid against other bids as they are received. You will receive an e-mail letting you know if you have been outbid.

2. How can I receive a condition report or estimated shipping charges for an item in the silent auction?

- Contact Lynn Tatum at lynnt@boothmuseum.org.

3. When will my credit card be charged?

- A Booth Museum employee will contact you for your payment information 1 to 3 business days after the auction closing. Hindman Auction will not charge your credit card. There is no buyer's premium.

4. How will I receive my items?

- A Booth Museum employee will contact you for your shipping preferences 1 to 3 business days after the auction closing. If you wish to pick up your auction items please contact Lynn Tatum at lynnt@boothmuseum.org to make an appointment. Items will be available after February 24 and must be paid in full. If you need your items shipped, please discuss with the Booth employee that contacts you.